

RESOURCES

Medicaid Member Line:

Call 711 or (800) 221-3943
M-F: 8am-4:30pm

Local County Office:

Arapahoe County DHS: 303-636-1130
Denver County DHS: 720-944-4347
[Find your local county here](#)

Legal Aid (appeals help):

Colorado Legal Services:
303-837-1313

Community Health Navigators:

Benefits in Action: 720-221-8354
Regional Accountable Entities (RAEs):
find your regional care navigator on the
linked site, or call 303-839-2120

If you are in crisis:

Colorado Crisis Services:
Call or text 988

**USE THE QR CODE BELOW FOR
FAQ AND MORE RESOURCES ON
OUR WEBSITE**



QUESTIONS?

**USE THE QR CODE BELOW TO SHARE YOUR
QUESTIONS AND PROVIDE FEEDBACK ON THIS
PAMPHLET AND THE BLOG**



WE'RE HERE TO HELP

We can help you understand mail, letters, or changes related to coverage. Please feel free to bring anything to session or contact us for assistance.

303-770-6933
creekside@creeksidecollaborativetherapy.net
M-F: 8AM-5PM

STAYING SUPPORTED



What Medicaid Changes Under OBBBA Could Mean for You

WHAT IS CHANGING?

► Background

The One Big Beautiful Bill Act (OBBBA) passed on July 4, 2025 is making statewide [Medicaid updates](#). Here's what this may include:

- Eligibility checks occurring more often
- New work requirements
- Changes in income limits
- New systems for verifying documents
- Shorter deadlines to turn in paperwork
- More automated notices

While most these changes will be going into effect in **January 2027**, we want to share this information now so you are informed. These changes can impact coverage even if your situation hasn't changed. Some of these changes may feel sudden or confusing. You are not alone, many people are trying to understand what these updates mean.

♥ Support

Systems can be overwhelming, but you are resourceful, capable, and deserving of support. At Creekside Collaborative Therapy our staff is here to help as you navigate these changes to ensure you stay informed and supported.

You deserve safety. You deserve clarity. You deserve care. We're with you every step of the way.

TIMEFRAME OF CHANGES

October 2026

1. **Immigrant restrictions:** Refugees, asylees, and other humanitarian groups are no longer eligible for Medicaid.

January 2027

1. Medicaid **redeterminations** will occur **every 6 months**, instead of every 12 months.
2. **Work requirements:** Individuals must prove they are working, going to school, or volunteering at least **80 hours per month** to continue qualifying for Medicaid. There are exemptions for certain individuals, e.g. individuals with disabilities, children under 19, etc.
3. **Retroactive coverage** gets shortened from 3 months to **1-2 months** depending on population.

October 2028

1. **Co-pays** will begin for adults without disabilities above a certain income level.

WHAT TO DO NEXT

Check Your Eligibility Status

Open all Medicaid mail and log in to your benefits portal regularly on the [Colorado PEAK website](#). Ensure your email address, physical address, and phone number are updated. Look for messages about renewals, income checks, or changes. If something is unclear, call and ask: *"Can you tell me my current eligibility status and if anything is pending?"*

Submit Any New or Required Documentation

Many OBBBA-related changes require updated income, ID, or residency info. Turn documents in as soon as possible and keep copies or photos of everything. If you're unsure what they need, call and ask: *"Can you walk me through exactly which documents are required?"*

Verify Your Therapy Coverage (And Appeal if Needed)

Ask a care coordinator (or your therapist) whether sessions are still covered, if authorizations changed, or if you need new paperwork. Coverage can shift during transitions. If you receive a denial, it doesn't mean you're losing care immediately and [appealing](#) is your right.

Stay in Communication

If you get a notice, reach out early. Contact Medicaid, a community health navigator, or your therapist. Write down who you talked to, when, and what they said. You don't have to navigate this alone. If phone calls are hard, ask someone you trust to sit with you or help you make the call.